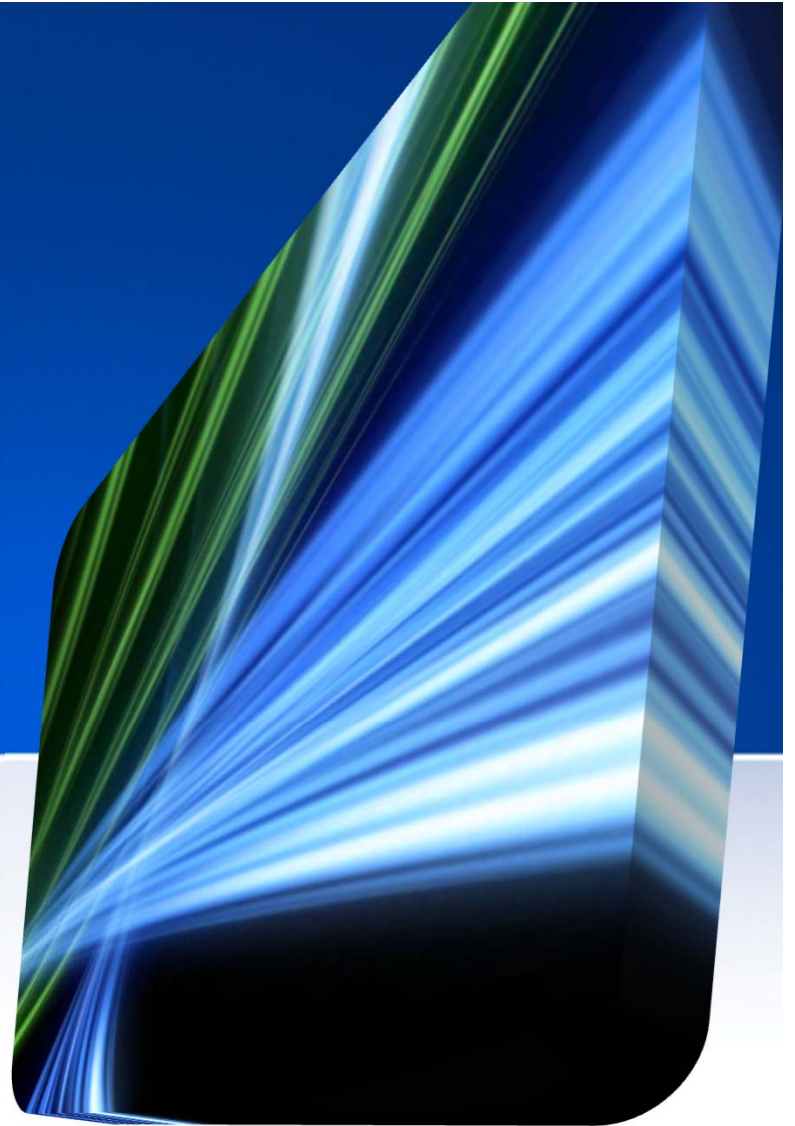


**Department of Motor Vehicles**

**Vehicle Registration  
Withholding Program**



# **DMV VRW Program**



## **Welcome to Vehicle Registration Withholding Program Overview**

# Welcome!!



Present by:

Janet Williams

Deputy Director of Data Management

and

Marsha Benjamin

Program and Compliance Manager of Use

Agreement Services

# 46.2-752 (J)



The treasurer or director of finance of any county, city, or town may enter into an agreement with the Commissioner whereby the Commissioner will refuse to issue or renew any vehicle registration of any applicant therefore who owes to such county, city or town any local vehicle license fees or delinquent tangible personal property tax or parking citations. Before being issued any vehicle registration or renewal of such license or registration by the Commissioner, the applicant shall first satisfy all such local vehicle license fees and delinquent taxes or parking citations and present evidence satisfactory to the Commissioner that all such local vehicle license fees and delinquent taxes or parking citations have been paid in full.

# Vehicle Registration Withholding Program (VRW)



- Va. Code §46.2-752(J) grants localities the authority to place an administrative stop against a vehicle's registration when a taxpayer owes delinquent personal property taxes, local decal fees and outstanding parking tickets
- Va. Code §46.2-208 through 214 governs the release of information from DMV. Localities may request information from DMV to assist them in carrying out their official functions

# Vehicle Registration Withholding Program (VRW)



- Stops are placed and removed by the locality. DMV VRW Help Desk can assist with removing stops for the locality. There is a \$25 fee charged to the locality for each stop removed
- VRWS stop are rendered unenforceable under state statues if the owner of record changes due to transfer of ownership, sale or trade of the vehicle or if the vehicle is re-titled in another state

# Vehicle Registration Withholding Program (VRW)



- A VRW Agreement must be entered into between DMV and the locality before authorization can be granted to place and remove stops
- A Use Agreement between DMV and the locality is also required to ensure the appropriate customer and vehicle information is used when placing a stop

# Vehicle Registration Withholding Program (VRW)



- Use agreements and memorandums of understanding are renewable every two years
- Prior to the renewal, or during the life cycle of the agreement, if you need to make changes to the agreement, such as adding or deleting a user or changing the contact information, please contact either Use Agreement Services at (804) 474-2294, email: [useagreement@dmv.virginia.gov](mailto:useagreement@dmv.virginia.gov)



# Vehicle Registration Withholding Program (VRW)



- There are situations where citizens are attempting to avoid collections of delinquent personal property taxes through the VRW program by re-titling a jointly owned vehicle in the name of only one owner. When this occurs, the locality must use other means, such as a judgment for collections

# Access



- Commissioner of Revenue and Treasurers may request Information through direct connectivity with DMV's Customer Service System (CSS), or via the Extranet access using the internet
- Stops can be placed using the Extranet access as a volume or single submission, or through Movelt as a volume submission, or online through VITA into CSS as an external user for single submissions
- A Commissioner the of Revenue may also request Vehicle information using the Extranet

# Extranet



- If you currently have a Use Agreement on file with DMV you will need to complete an Extranet Application for access via the internet
- If you do not have a Use Agreement on file with DMV you will need to complete a Use Agreement application and an Extranet application (optional)

# Vehicle Registration Withholding Program (VRW)



- Movelt is a secure transfer portal that allows for quick, secure transfer of sensitive data that meet complex compliance and security requirements
- DMV has a VRW report to assist you in identifying which VRW stops are no longer enforceable. This report is distributed semi-annually through the Movelt process

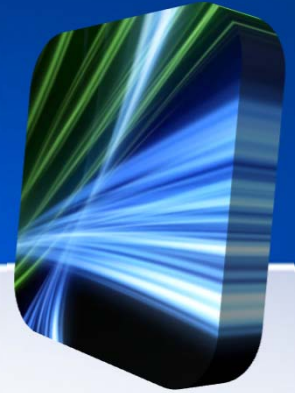
# Reports Available



Annual and Semi Annual Report Available for Commissioners of Revenue, Treasurers and Finance Directors

- (CR1000PA) - Vehicles 10,000 lbs & over report
- (CR1010PA) - Vehicle 33,000 lbs & over report
- (CR1040PA) - Active vehicles garaged in jurisdiction report
- (CR1045PA) - Vehicle exceptions report (military personnel, college student living elsewhere, but has address in jurisdiction)
- (CR1050PA) - Mobile home records
- (CR1100PA) - Inactive vehicle report (titles that are now inactive)
- (CR1080PA) - Antiques vehicle report

# Reports Available



Reports available on a weekly/ monthly and/ or Semi-annual basis for the Commissioner of Revenue

- **CR1150PA – adds/ deletes** (newly titled, sold, demolished, junked vehicles – if the customer does not tell DMV within the 30-day perimeter of the report, the report to the jurisdiction will not reflect the disposition change)
- **CR1150PB – Move Outs** (This report is for another VA jurisdiction and does not report when a vehicle is moved out-of-state)
- **CR1150PC – Address Change/ move within**
- **CR1160PA – Mobile Home add/deletes** (Same as the add/deletes above)

# Delay removal of stops



- \*\*\*\*\***Very Important**\*\*\*\*\*
- All stops are to be removed within one business day of receiving payment
- No locality shall delay the removal of a VRW stop pending the clearance of a check

# Screen Prints



- The ability to access DMV's records on-line is provided to you and your staff to enable you to perform your duties more efficiently
- The information accessible on-line is for your use only and copies of these records should not be given to your constituents or the general public. Under no circumstances should you or your staff print copies of a DMV record and give the screen print to a customer



# HB 489 – Va. Code §46.2-752



The 2018 General Assembly passed legislation regarding the initial vehicle registration of vehicles by persons with delinquent taxes, or fees, including local vehicle license fees, delinquent tangible personal property tax, or parking citations. Persons with delinquent taxes, fees, or parking citations may receive a “stop.” This stop restricts access to the vehicle records, prohibiting transactions until the issue has been resolved.

# HB 489 – Va. Code §46.2-752



**Effective July 1, 2018**, DMV will issue a limited initial registration for a period of **up to 90-days** for a vehicle purchased after a stop is placed by a locality for delinquent taxes, fees or parking citations. This will allow the customers to purchase a vehicle, but grants time to satisfy delinquent taxes, fees or parking citations owed. Once satisfied, DMV may issue a full one, two or three year registration. This legislation does not change how DMV handles registration renewal. Customers with stops for delinquent taxes, fees or parking tickets are still not allowed to renew or transfer a vehicle registration.

# HB 489 – Va. Code §46.2-752



How will a customer know they have a stop for delinquent taxes, fees or parking citations?

DMV will send a letter at least 30 days before the registration expiration date. The letter replaces the normal registration renewal invitation from DMV and informs the customer the conditions on their record that will prevent DMV from renewing the registration or issuing a registration for any unregistered vehicles they currently own or lease.

# HB 489 – Va. Code §46.2-752



- If the customer has a DMV administrative stop in addition to a vehicle registration stop, the customer may not be eligible for the “up to 90-day limited registration
- In the case with customers with multiple stops with different limited registration periods, the shortest limited registration period will apply

# HB 489 – Va. Code §46.2-752



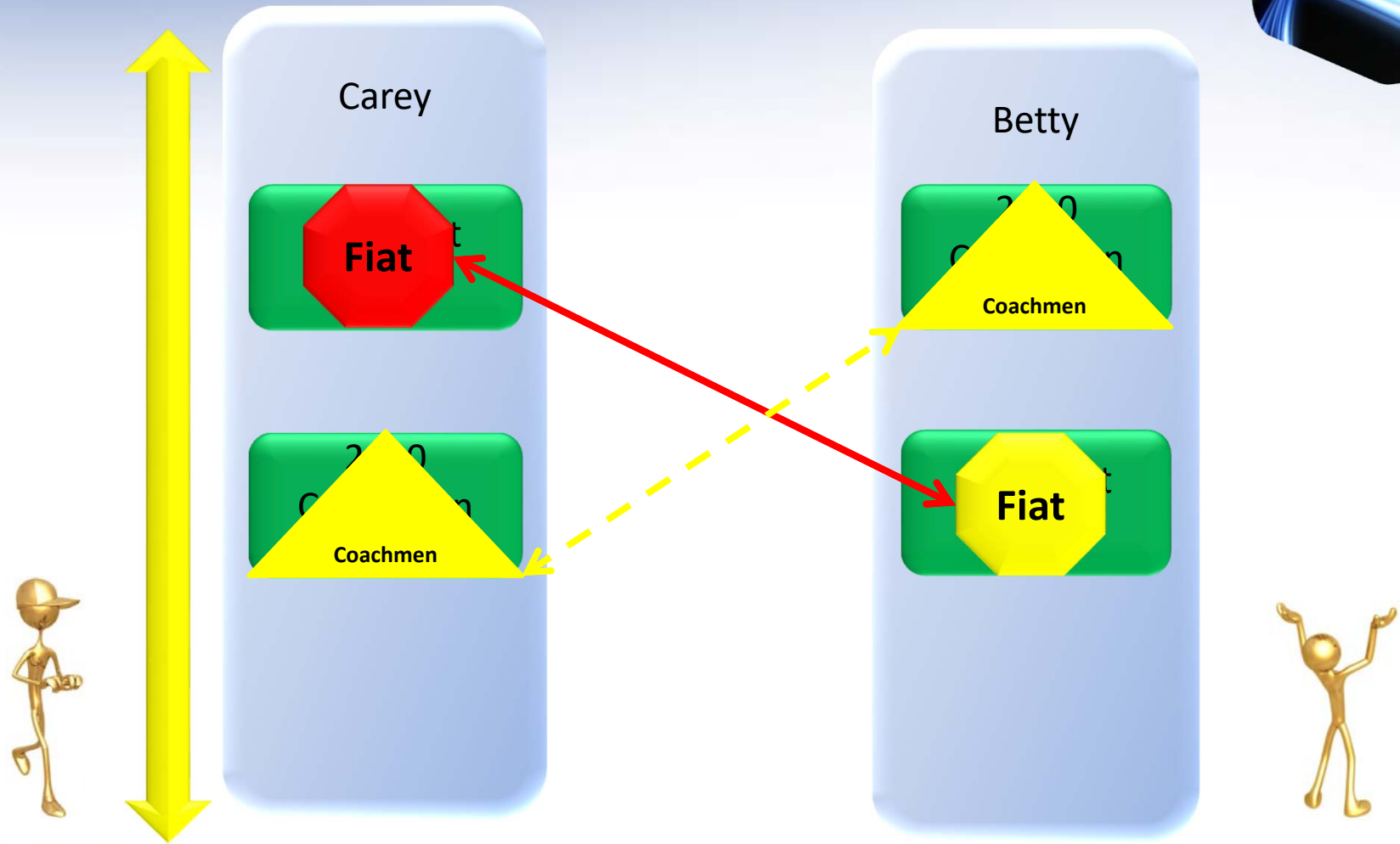
- HB 489 specifically addresses restricting registration and does not prevent re-titling a vehicle from joint ownership to single ownership
- The placement or propagation of stops was not changed with this bill; therefore, selecting another vehicle to place a stop on would not be allowed with stops that are now unenforceable

# Vehicle Disposition Codes



- Crush (CR) – Vehicle has been crushed
- Demolished (DM) – Vehicle has not yet been sent to crusher
- Junk (JK) – Not able to be driven
- Moved (MO) – Vehicle has been move out of state
- Non- repairable (NR) – May be used for parts only
- Owned Retained (OR) – Salvaged – owner kept vehicle
- Sold (SO) – Vehicle has been sold

# Scenario #1: Owner View



# Scenario #1: Vehicle View



Carey & Betty  
2012 Fiat Lounge



- Submitted Carey
- Stop placed against Carey
- One \$20 stop fee

- Submitted Betty
- Stop already placed against Betty

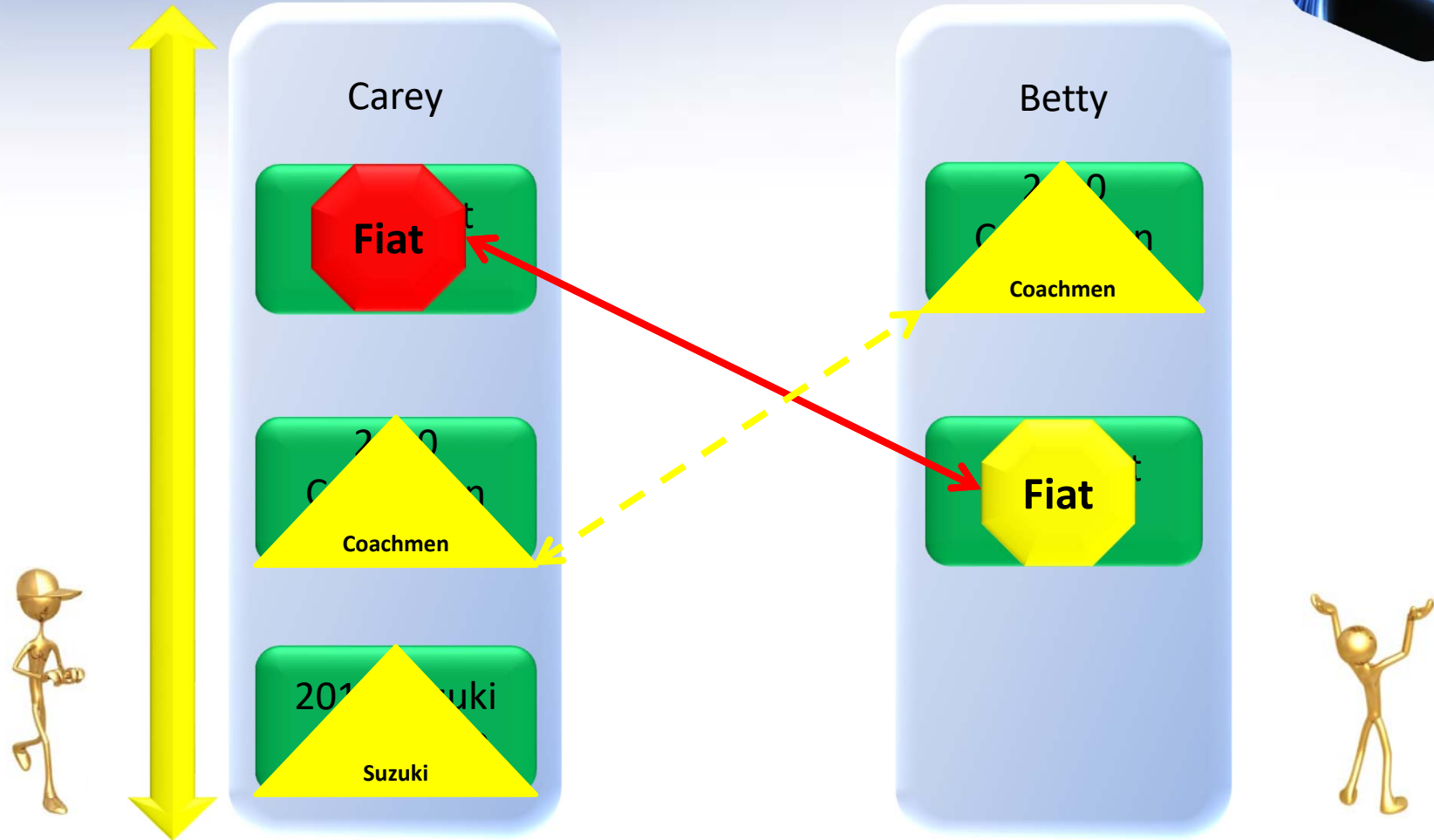


Betty & Carey  
2010 Coachmen Concord LE





# Scenario #2: Owner View



# Scenario #2: Vehicle View



Carey & Betty  
2012 Fiat Lounge



- Submitted Carey
- Stop already placed against Carey

- Submitted Betty
- Stop already placed against Betty

- Submitted Carey
- Stop placed against Carey
- One \$20 stop fee



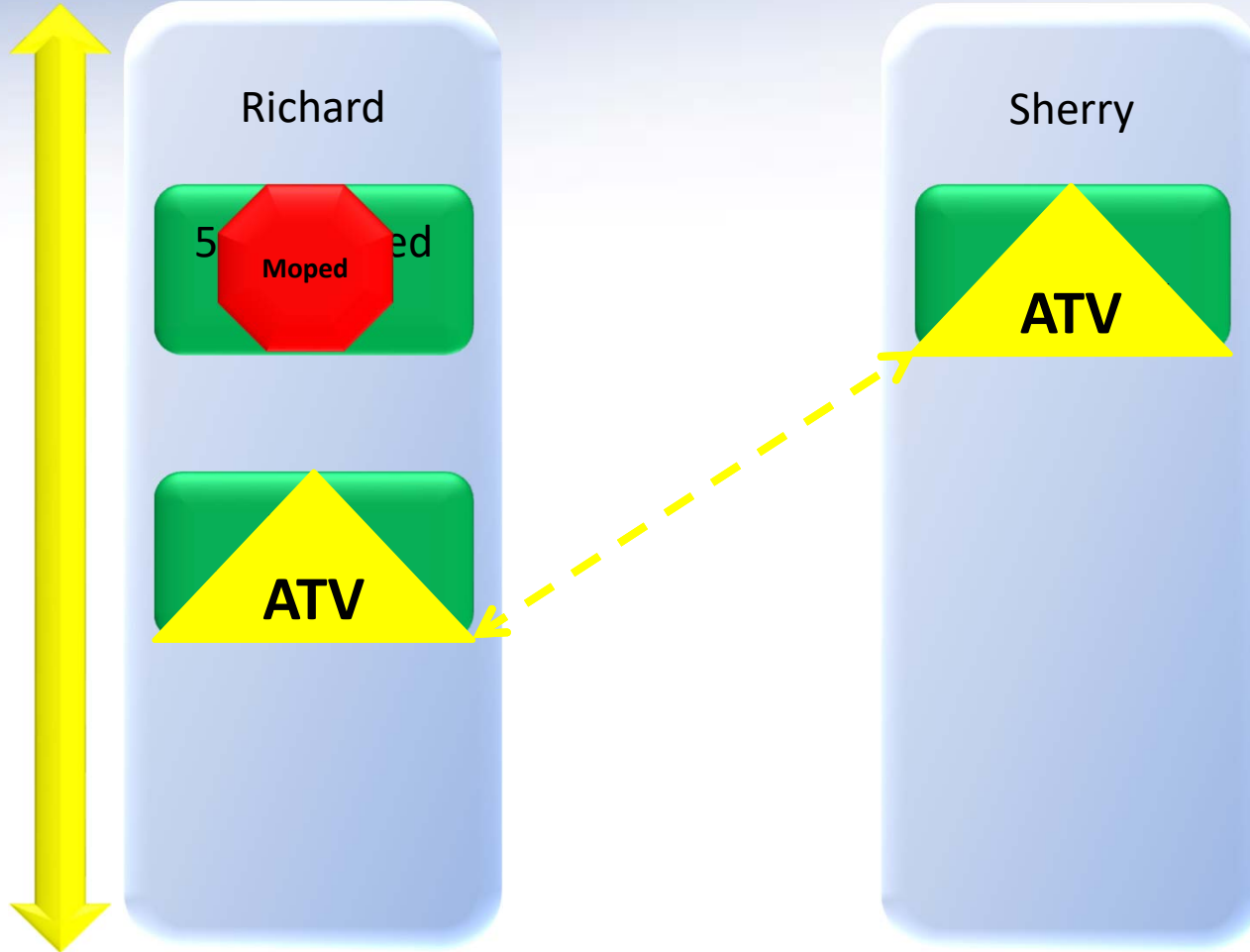
Carey  
2011 Suzuki GSX-R1000



Betty & Carey  
2010 Coachmen Concord LE



# Scenario #3: Owner View



# Scenario #3: Vehicle View



Richard  
50cc Moped Scooter

- Submitted Richard
- Stop placed against Richard
- One \$20 stop fee

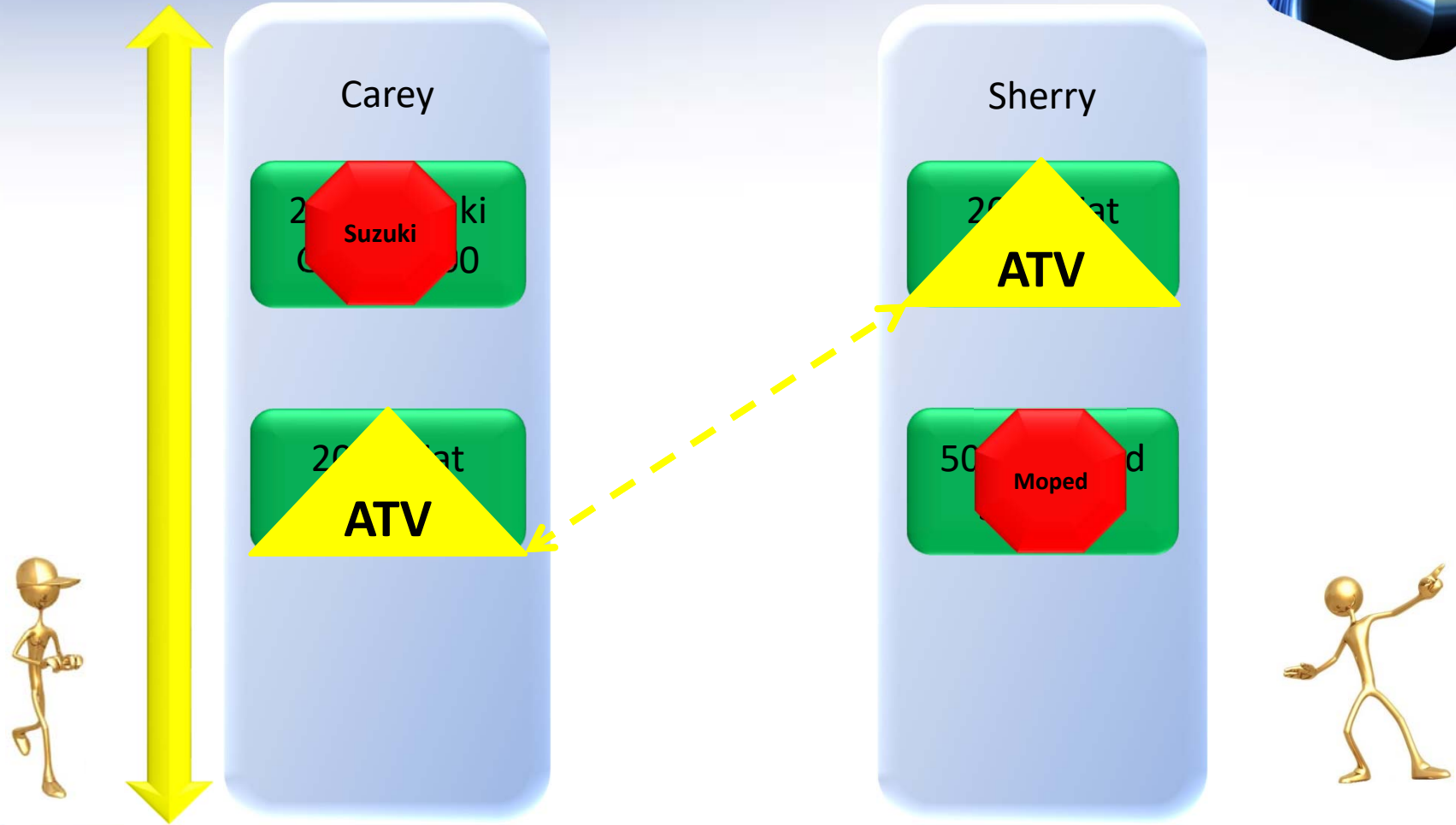


Sherry & Richard  
2009 TRX700XX

- Submitted Sherry
- Stop already placed against Sherry



# Scenario #4: Owner View



# Scenario #4: Vehicle View



Carey

2011 Suzuki GSX-R1000

- Submitted Carey
- Stop placed against Carey
- One \$20 stop fee



Carey & Sherry

2012 Fiat Lounge



- Submitted Carey
- Stop already placed against Carey



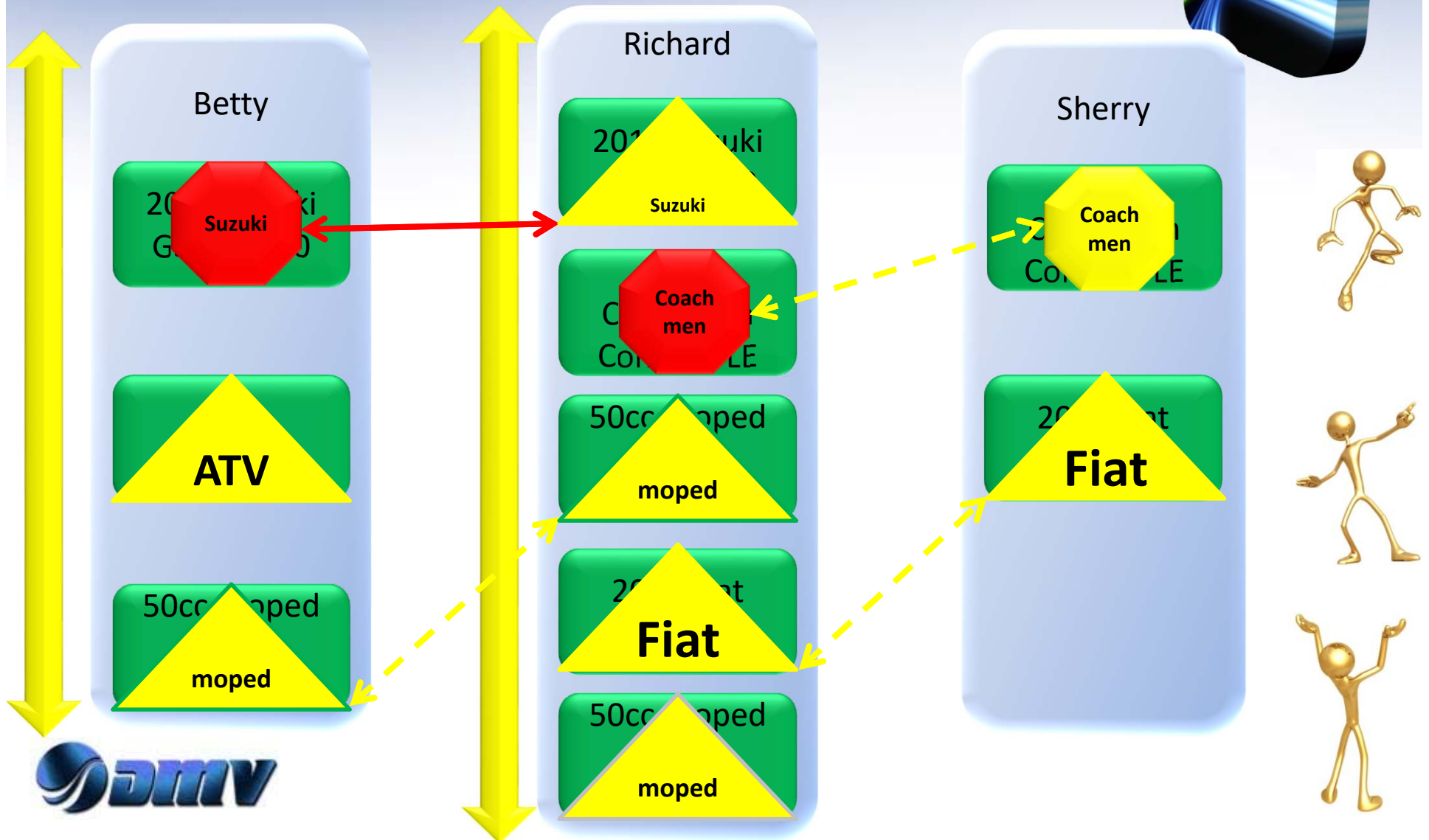
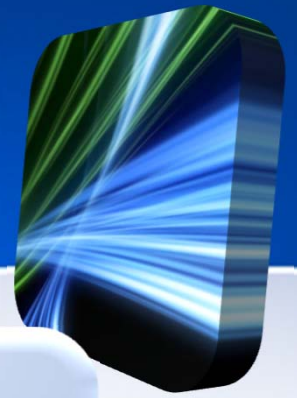
Sherry

50cc Moped Scooter

- Submitted Sherry
- Stop placed against Sherry
- One \$20 stop fee



# Scenario #5: Owner View



# Scenario #5: Vehicle View



Betty & Richard  
2011 Suzuki GSX-R1000



Richard & Sherry  
2010 Coachmen Concord LE



Richard & Betty  
50cc Moped Scooter



Betty  
2009 TRX700XX



Richard & Sherry  
2012 Fiat Lounge



Richard  
50cc Moped Scooter





# Business Stops



2000 Dodge  
Ram Van

20

2000 Dodge  
Ram Van

2000 Dodge  
Ram Van

All Vehicles Stopped

2000 Dodge  
Ram Van



2000 Dodge  
Ram Van

\$20/Vehicle

Dodge  
Ram Van

2000 Dodge  
Ram Van

\$400

Dodge  
Ram Van

2000 Dodge  
Ram Van

2000 Dodge  
Ram Van

# Contact Information



*Janet Williams*

*804-497-7191*

*[janet.williams@dmv.virginia.gov](mailto:janet.williams@dmv.virginia.gov)*

*Any question in reference to*

- VRW Agreement
- MoveIt Access
- Extranet Access
- Training

# Contact Information



*Brenda Lewis*

*804-367-6408*

*[brenda.lewis@dmv.virginia.gov](mailto:brenda.lewis@dmv.virginia.gov)*

*Any question in reference to*

- Stop discrepancies*
- A bill received for a stop being removed*

# Contact Information



*Angela Pipia*

*804-367-6474*

[\*angela.pipia@dmv.virginia.gov\*](mailto:angela.pipia@dmv.virginia.gov)

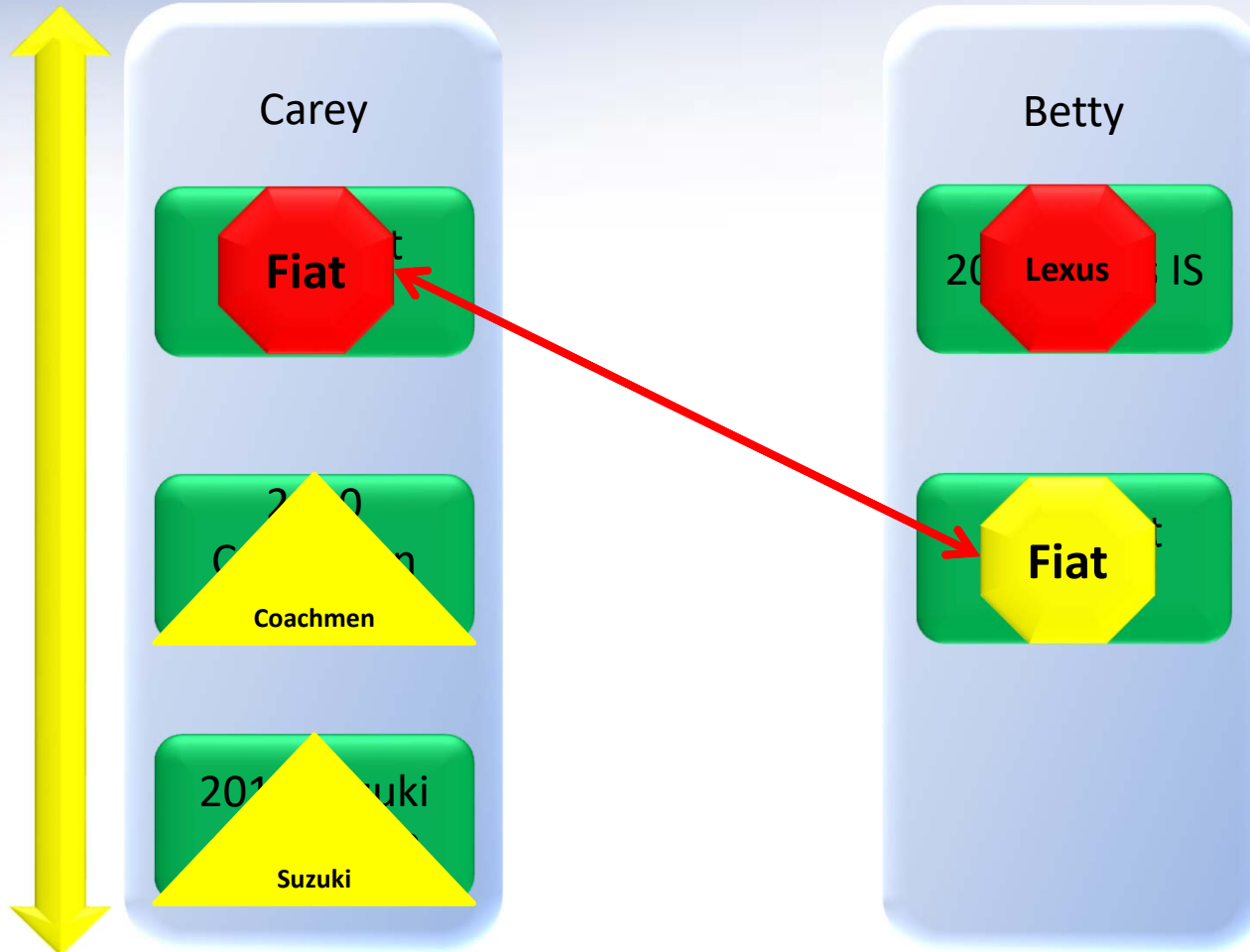
*Helen Bowles*

*804-367-1716*

[\*helen.bowles@dmv.virginia.gov\*](mailto:helen.bowles@dmv.virginia.gov)

➤ *Request reports*

# Inactive Vehicles: Owner View



# Contact Information



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